



Warranty coverage is applicable only within the 50 United States

Unless otherwise noted, Cadco, Ltd. warrants all products to be free from defects in material and workmanship for a period of one (1) year from the date of purchase.

This warranty coverage is applicable only within the Fifty United States. Units purchased and/or operated outside of the United States are not covered under Cadco's warranty.

Please refer to individual product descriptions and the official warranty at www.cadco-ltd.com for warranty terms on select models or components.

Warranty Exclusions

Warranty does not apply in the following cases:

- * Misuse, abuse, or neglect
- * Damage resulting from unauthorized service or repair attempts
- * Use of Cadco ovens without a door gasket or with a damaged gasket

Note: Operating the unit without a functioning gasket may cause hinge failure and reduce oven efficiency. Doing so will void the warranty on the hinges.

Reminder: Door gaskets should be inspected and cleaned daily.

Warranty Service Process

- * For any warranty service request, customers *must* first call Cadco's National Service Line at **877-603-7393** to receive service authorization.
- * Do not return units to the store where purchased for warranty repair.

Returning a Unit to Cadco

If returning a unit directly to Cadco for warranty repair:

1. Call first to obtain a Return Authorization Number (RA#).
2. RA# must be written on the outside of the carton to ensure proper tracking and avoid service delays.
3. The customer is responsible for:
 - * Shipping or delivering carry-in items to a Cadco-authorized service center or directly to Cadco.
 - * Packing the unit securely and insuring it for its original purchase value.

The customer is responsible to ship or deliver carry-in service items to a Cadco authorized service center, or directly to Cadco.

If shipping the unit, be sure to pack it securely and insure it for its original purchase price.

Cadco is not responsible for damage or loss of unit in transit to us or a service center

- * Cadco is not responsible for units lost or damaged in transit

Proof of Purchase Requirement

A copy of the original invoice is required to validate warranty coverage. (Registration is not required.)

Service Centers

Cadco has authorized service centers throughout the United States. Visit our Service Locations page at www.cadco-ltd.com for a complete list.

Additional Notes

- * Warranty coverage for carts applies only within the 48 contiguous U.S. states.
- * Cadco is an Associate Member of the Commercial Food Equipment Service Association (CFESA)