



# L I M I T E D   W A R R A N T Y

UNIVEX products are warranted to the original purchaser to be free from defects in materials and workmanship under normal use and service for the standard warranty period per the table below, from date of installation or the product warranty period plus 6 months from the date of shipment from the factory, whichever is sooner.

UNIVEX agrees to repair or replace, at its option, FOB factory, any part which proves to be defective due to defects in material or workmanship during the warranty period, providing the equipment has been unaltered, and has been PROPERLY INSTALLED, MAINTAINED, AND OPERATED IN ACCORDANCE WITH THE UNIVEX OWNER'S MANUAL. The warranty does not apply to any equipment or component parts which have been subjected to shipping damage, improper voltage, improper installation, alteration, abuse, or misuse. The warranty does not cover any loss of business profits, any loss of food or other products, or damage to property due to electrical, gas or mechanical malfunction or to any incidental or consequential damages of Purchaser or any third party. Damage due to floods, fire or other acts of God also are not covered.

UNIVEX agrees to pay any FACTORY AUTHORIZED EQUIPMENT SERVICE AGENCY (within the continental United States, Canada, Alaska and Hawaii) for reasonable labor required to repair or replace, at our option, FOB factory, any part which proves to be defective due to defects in material or workmanship, during the labor warranty period. This warranty includes travel time not to exceed two hours and mileage not to exceed 50 miles (100 miles round-trip), BUT DOES NOT INCLUDE:

- Damage from freight or shipping
- Post Start-up, tightening loose fittings, minor adjustments, maintenance, cleaning, sharpening, or descaling
- Normal wear parts to include; Belts, blades, fuses, shear pins
- Any equipment where the rating plate has been altered, removed or is illegible
- Any appliance, by whatever cause, has been materially altered from the condition in which it left the factory
- Overtime premiums for service. Normal service hours are Monday thru Friday, 8:00am to 5:00pm local time
- Improper voltage, improper installation, alteration, abuse, or misuse
- Any failure that results from lack of improper equipment maintenance activities, including cleaning and routine lubrication
- Any form of pressure cleaning/washing that allows water damage to electrical control devices
- Any damage to finishes due to corrosive cleaning agents (anything other than mild detergents)

PROPER INSTALLATION IS THE RESPONSIBILITY OF THE DEALER, THE OWNER-USER, OR INSTALLING CONTRACTOR, AND IS NOT COVERED BY THIS WARRANTY. Many local codes exist, and it is the responsibility of the owner and installer to comply with these codes. Univex equipment is built to comply with applicable standards for manufacturers, including UL, ANSI, NSF, CSA, and others.

All requests for warranty service must be authorized by Univex Service, 800-261-9261, prior to the repair. Any repairs that are not properly authorized by Univex shall be the monetary responsibility of the customer. Customers should request the service provider to supply them with the authorization number prior to performing service.

## 2 Year Warranty – On Site Parts and Labor

Planetary Mixers

## 1 Year Warranty – On Site Parts and Labor

MIXERS:	Spiral Mixers, Spiral Bowl Lifts
SLICERS:	Premium and Value Series: 6612, 7512, 8713, 1000
OVENS:	Rotating Rack Bakery Ovens, Multi-Purpose Ovens, Dome Ovens
DOUGH PROCESSERS:	Sheeter, Rounder, Dividers, Pizza Spinner, Butter Press
FOOD PREP:	Power Drive (PM), Meat Grinder (MG), Peeler (G), *Vegetable Slicer/Grinder (VS2000), Bowl Cutter (BC), Pasta Machine, Vacuum Packer, Food Processor (*VS2000, PK-1, PK-2, PK3, MG8912: Power Base only; attachments VS9/9H, ALMCF12 listed below)

## 1 Year Warranty – Carry In Parts and Labor

Economy Slicers: Model 4612

Food Prep: Hand Mixer Drive Units, Panini Press

## 6 Month Warranty – Carry In Parts and Labor

All PTO attachments: ALMFC12, VS9, VS9H

## 90 Day – Carry In Parts and Labor

Fat Analyzer, Hand Mixer Shafts and Attachments

## 6 Month Warranty – Return to Factory

Patty Press

## 90 Day – Return to Factory

Mixer Attachments (Whips, Beaters, Dough Hooks, Pastry Knives), Stands

The foregoing shall constitute the sole and exclusive remedy of original purchaser and the full liability of Univex for any breach of warranty. THE FOREGOING IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER WRITTEN, ORAL, OR IMPLIED, INCLUDING ANY WARRANTY OF PERFORMANCE, MERCHANTABILITY, OR FITNESS FOR PURPOSE, AND SUPERSEDES AND EXCLUDES ANY ORAL WARRANTIES OR REPRESENTATIONS, OR WRITTEN WARRANTIES OR REPRESENTATIONS, NOT EXPRESSLY DESIGNATED IN WRITING AS A "WARRANTY" OR "GUARANTEE" OF UNIVEX MADE OR IMPLIED IN ANY MANUAL, LITERATURE, ADVERTISING BROCHURE OR OTHER MATERIALS.